



# Terms & Conditions

## Our Community Commitment

This agreement sets out the terms & conditions of your membership of The SiGNAL BiZHUB

We respectfully request permission to film and photograph the events that you attend for marketing purposes. If, for any reason, you do not wish to be photographed please let a member of the team know PRIOR to attending any Hub session.

In the vast majority of cases, our members are amazing individuals who get right behind everything we do at the SiGNAL BiZHUB and are a complete joy to work with. However, this is a legal document and necessarily needs to touch of the very rare negatives that we have experienced as a business community. Members are expected to conduct themselves in a professional manner. Racism, sexism, gender discrimination or bullying of any kind are not tolerated at any of the Hubs or on the online platforms.

The SiGNAL BiZHUB reserves the right to remove any posts, comments or articles posted on platforms managed by The SiGNAL BiZHUB without explanation or warning. Repeat offenders will be removed.

Hub members may not replicate or reproduce printed materials provided by the Hub without prior consent from The SiGNAL BiZHUB.

In the very unlikely instance of a Hub event being postponed or cancelled no refunds will be provided.

## Payments and Terms

### Payments

- Payment is taken by Go Cardless direct debit on the first of each month.
- Invoices are emailed on the 26<sup>th</sup> of each month.
- If we cannot collect payment from you within thirty days of the due date your membership will be cancelled.
- Written notice of one month is required to terminate your contract.
- Hub membership is a minimum term of three months.